TCNJ Eduroam WiFi Access on Mac

1a. Attach Mac to **<u>ethernet</u>** cable for smoothest results, if possible. (If unable to attach to ethernet, jump **<u>immediately</u>** to step **<u>1b at the very bottom</u>** of this doc).

Turn OFF WiFi (yes, counterintuitive...we're eliminating potential stumbling blocks)



Ensure you have an active ethernet connection by successfully opening a web page.

2. Open <u>Safari</u> browser and go to <u>https://cat.eduroam.org</u> and Click - Click here to download your eduroam installer



3. Click - The College of New Jersey (TCNJ)



4. Click - Download your eduroam installer Apple Device



5. Click - Allow



6. The **Profiles** window typically opens automatically after the download completes. (If not, find the profile you downloaded in step 4 and double-click it.)

Click - Continue



7. Enter your full TCNJ email address for - Username (e.g. - smith@tcnj.edu)

Enter your TIMS generated 'email' password for - Password.

(<u>Warning</u> - if you typo your password -or- email address at step 7, you will not receive any indication of such. The only indication will come at the end of step 11, at which time you fail to successfully connect to eduroam. <u>Repeat from the very beginning in this instance</u>.)

Click - Install

	Enterprise Network	
Enter settings f	or the enterprise network "eduroam":	
Username:	username@tcnj.edu	
Password:	Optional	

8. Click - Install again



9. Enter your **'computer' password** you use to log into your TCNJ computer (Typically same as your 'email' password. Your computer User Name is already pre-filled)

Click - OK



10. Turn Wi-Fi ON - and/or verify WiFi is On



11. Select eduroam - and/or verify eduroam is selected. (Repeat from step 1 if step 11 fails.)



12. Open System Preferences and click Network. (Important - don't quit at step 11!)



13. Highlight Wi-Fi and click Advanced



14. Highlight Welcome-to-TCNJ and click the (-) to delete it

Click OK



15. Click - Apply



Congratulations - you did it!!! Repeat this full process anytime WiFi stops working in future.

1b. Only if you are not able to attach to a wired ethernet connection to setup your WiFi

Ensure that WiFi is On and attached to Welcome-to-TCNJ



This - **Welcome to TCNJ** - window may popup repeatedly. It **DOES NOT WORK**! Move it to the side, off the screen, instead of closing it, and ignore it until attached to eduroam WiFi.



Return to step 2 above.

